



SwimKids

Where fun and safety meet!

Phone: 801.944.8811 Fax:
801.527.3991 E-mail:
info@swimkids.biz

4679 South 2225 East
Holladay, UT 84117

Customer Information Sheet

Parent/Guardian Information:

Names: _____
Home Phone Number: _____ Mom Cell: _____ Dad Cell: _____
Address: _____ Email: _____
_____ How many lessons p/week: _____
_____ Lessons to begin on or after: _____

Student Information:

Name: _____ Gender: _____ DOB: _____ Level: _____ Age: _____
Class Type Preferred: (*circle*) 15 min. private 30 min. Private Parent-Tot Pre-Comp

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How did you find out about us? _____

POOL: _____

Swim Levels:
1a – Cautious Beginner
1b – Eager Beginner
2 – Willing to go underwater
3 – Can float alone (no floaties)
4 – Can swim 3-5 feet, face in water, alone
5 – Can swim and roll to back without assistance
6 – Can backstroke the length of the pool
7 – Can swim all 4 strokes

Lesson Availability: Please indicate a window of time from the earliest to latest times that you are available to swim. (EX// Mondays from 8:00 – 3:00, Tuesdays from 12:00 – 4:00, etc)

We offer two types of payment: (*Circle*) Monthly Term

Please indicate times for each day:	MONDAYS	TUESDAYS	WEDNESDAYS	THURSDAYS	FRIDAYS	SATURDAYS

Dates I am not available for the next three months: _____

FOR OFFICE USE ONLY: QB _____ Links _____ Sched _____



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Policies and Procedures

Payment:

Payment: Cash, Check, and VISA/MASTERCARD—monthly or upfront. **(Make checks out to Swimkids.)**

Fees: Fees will apply for declined credit cards, bounced checks, etc.

Registration Fee: An annual registration fee of \$30 per private student is charged each year.

Refunds: **We do not offer refunds.** We take great care to provide our customers with the class they need, at the time that they prefer. Once a student has reserved a lesson or a spot in a class, that spot is no longer marketable and considered sold.

Make-Ups and Absences:

Cancellations:

*You are required to give a 30-day written notice through the online cancelation form at swimkids.biz to cancel your contractual agreement with Swimkids. If the cancelation form is not submitted within the limit, you will be charged for the planned lesson.

***A No Show / No Cancel student is not eligible for a make-up lesson.**

Make Ups:

*Make-up openings are listed on the website up to two days in advance.

*Cost is \$5.00 per 15-min private spot.

*E-mail requests are not accepted and available lessons are given on a first come first serve basis.

*Makeup lessons need to be completed within **30 days of the missed lesson.**

*Find the calendar on the "Home" or "Calendar" pages at www.swimkids.biz , find the day that you wish to schedule a make up on, click on the "One Time Spots" button on the date chosen teacher/times available will pop up. Then call the office to schedule that make-up spot.

Group Classes (including Parent tot): If you are the only person that shows up for your group class, then you will receive a 15 Min cost equivalent private lesson instead of a 30 min group lesson.

Classes: **We recommend that beginners take at least 8 lessons.**

Teacher Requests:

Many of our clients become attached to their teachers and respond well to their personalities. SwimKids will always try to respond to those needs, however, we encourage each child to swim with multiple instructors.

We find that students who swim with more than one instructor develop greater independence and confidence in their water safety skills. We consider all teacher requests, but do not guarantee them.

Tuition covers quality *instruction*, not a specific *instructor*. If you do not want a substitute you do not have to take the lesson, but you do have to pay for the lesson spot.

Diapers:

All children who are not potty trained are required to wear two layers of diapers. If your child is still in diapers, according to Utah's —double diapering law, it is required that he/she wear two layers of swim diapers in the pool.

At least one of these diapers must be a reusable swim diaper. Reusable diapers are sized according to your child's weight and can be purchased at the pool.

Please bathe before coming to lessons.

Do not swim if you have diarrhea, or have had diarrhea in the last 48 hours.

I UNDERSTAND THAT POLICIES AND PRICES MAY BE SUBJECT TO CHANGE. SIGNING BELOW INDICATES THAT I HAVE READ AND UNDERSTAND EACH OF THE ABOVE LISTED POLICIES AND WILL ABIDE BY ALL OF THEM.

SIGNATURE: _____

PRINTED NAME: _____ DATE: _____



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Waiver of Release/Liability

NAMES OF SWIMMERS (Participants):

Date of Birth: ___/___/___
Date of Birth: ___/___/___
Date of Birth: ___/___/___
Date of Birth: ___/___/___

PLEASE READ CAREFULLY BEFORE SIGNING. THIS IS A RELEASE OF LIABILITY AND WAIVER OF CERTAIN LEGAL RIGHTS.

I, myself, my family members and all persons employed by me accompanying my children, as well as the legal guardian of the children named on this release form (collectively the —Participants), recognize and understand that swimming and studio activities are HAZARDOUS activities. My participants and I recognize and accept all risks inherent in the sport of swimming, dancing, and tumbling activities, including but not limited to, para-lyzing injuries and death.

The participant hereby agrees to participate in The SwimKids’ Programs and hereby agrees to indemnify and hold harmless Liz Walker, her coaches, teachers, assistances, and pool owners while participating in The SwimKids’ Programs. The participant also agrees to indemnify The SwimKids’ Programs for any damages incurred arising from any claims, demand, action or cause of action by the participant.

The participant authorizes any representative of The SwimKids’ Programs to have the participant treated in any medical emergency during their participation in The SwimKids’ Programs. Further, the participant and or parent/guardian agree to pay all costs associated with medical care and transportation for the participant.

I have noted on the back of this form any medical/health problems of which the staff should be aware.

PHOTO RELEASE:

I give permission for photographs and videos of my children to be used in print, broadcast, media, or in their likeness and deemed appropriate for the promotion of any SwimKids, LLC activities.

I HAVE CAREFULLY READ THE ABOVE LIABILITY RELEASE AND SIGN IT WITH FULL KNOWL-EDGE OF ITS CONTENTS AND SIGNIFICANCE.

Signature: _____

Date: _____